

Dear Member:

TruPartner Credit Union has served Cincinnati and the surrounding community with a focus on financial well-being for all. And we've been doing it since our founding in 1937. As we've grown, we've had shifts in our name, our products, and who we are able to serve, but we have always kept our eye on the **safety** and **soundness** of your financial cooperative. There's been a lot of information in the news lately regarding the banking industry and understandably, this has caused some concern to people regarding the safety of their deposits.

This weekend's shuttering of two regional banks may have caused you to ask questions about the money you have deposited here at TruPartner. I am reaching out to you today to assure you that **your money is safe with us**. We exceed the financial standards regulators require for credit unions to be considered well-capitalized.

Deposits are insured by American Share Insurance (ASI) and your funds are insured up to \$250,000 **per account**, not per owner. This means that if you have a membership with a savings, checking, money market, and certificates of deposit, **each** of those accounts is insured up to \$250,000. No credit union member has ever lost money in any ASI-insured credit union account since its founding in 1974. You can view or download a copy of their [insurance brochure](#) or [fact sheet](#) from our website. You can also view or download any of our financial reports from the "How is my Credit Union Doing?" section of [ASI's website](#), as they are made available to the public.

Because we are owned by **you** and not a group of stockholders like a bank, all financial decisions are made in **your** best interests. Our Board of Directors is comprised of members just like you, and our management team carries out the Board's philosophy and vision to do what's best for the membership. We do not engage in risky practices to meet stockholders' profit demands. Like our community, our portfolio is diverse and not dependent on a sole product or industry.

If you have any questions about our capital, credit, or liquidity strength, please feel free to [email me](#) or call my direct line at 513-362-2698. I want to personally thank you for your membership and your continued support of TruPartner Credit Union.

Thank you,

A handwritten signature in black ink, appearing to read "Nina Myers", with a long horizontal flourish extending to the right.

Nina Myers
President & CEO
TruPartner Credit Union

Your savings is insured up to \$250,000 per account. BY MEMBERS' CHOICE, THIS INSTITUTION IS NOT FEDERALLY INSURED. MEMBERS' ACCOUNTS ARE NOT INSURED OR GUARANTEED BY ANY GOVERNMENT OR GOVERNMENT-SPONSORED AGENCY. If you have questions about the coverage provided by American Share, please contact us at 513-241-2050 or ASI at 800-521-6342.