

Purpose	Key	Verbal command
Go to Main Menu	3*	Main Menu
Change currently authenticated member	9*	Change Member, Change Account, Change Member ID, Change Account Number, Change Account ID, Change Member Number
Go to member services (transfer to your CU)	0	Agent, operator
Return to the previous menu	*	Go back, back
Hear a list of global commands	1*	Help
Switch between Voice Recognition and Touchtone	8*	Touchtone
Hang up	7*	Hang up, goodbye
Repeat	#	Repeat, Repeat That
Select an item from the list	#	(voice requires a yes or no response)
Next item in list	1	Next
Previous item in list	2	Previous
First item in list	3	First
Last item in list	4	Last